



UNDERSTANDING THE PAYMENT STATEMENT AND RESIDENT FEES AND SUPPLEMENTS

ATTENTION

Finance Managers, Admissions and Administration Teams

Date: Wednesday 20th November 2019
Time: 9.30am to 3.30pm - Morning tea and lunch provided
Location: ACIA Training Room - Corner of North Street and Avenue Road, Frewville

After this course you will be a *payment statement master*, understanding the anatomy of the payment statement and the over 30 supplements and subsidies you may find on there.

You'll understand why some of your Residents pay different fees and how to work it all out!

Presented by Renee Utting from Provider Assist

The Supplement Recovery Manager at Provider Assist, Renee Utting is responsible for the Supplement Recovery team and service, working closely with complex funding every day. Mentoring and educating her team daily, she has become a master of Payment Statements and problem solving and is the go-to for Supplement Funding knowledge. With no question that she cannot find the answer to, Renee uses her extensive knowledge to provide expert advice to clients & colleagues alike.

Renee loves that she has found her place at an organisation where she can use her extensive knowledge to make a positive impact on the lives of older Australians.



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Email registration form to enquiry@acia.asn.au or Fax 8338 6511

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Member - \$300.00 (Including GST) Non-Member - \$360.00 (Including GST)

Name: _____

Organisation: _____

Position: _____ Phone: _____

Email: _____

Payment Details

Credit Card Visa Card Master Card

Card No: _____ Expiry: _____ / _____

Cardholders Name: _____ Signature: _____

EFT: Aged Care Industry Association A/C - 00127063 BSB - 065 115

Cheque: Make payable to: Aged Care Industry Association or ACIA
(Post to 5/259 Glen Osmond Rd, Frewville, 5063)

Terms and Conditions

Please note this registration is not an invoice. Aged Care Industry Association (ACIA) will forward a confirmation upon receipt of this registration. Bookings must be made prior to the workshop using the registration form provided and emailed or faxed to ACIA.

Course cancellations: ACIA reserves the right to cancel events if sufficient numbers are not achieved. In the case of a cancellation by ACIA all registration fees will be refunded in full.

Registration transfer or cancellation: Notification of cancellation or transfer of registration must be provided in writing either by fax or email enquiry@acia.asn.au. No refund is available for any cancellations received five working days or less prior to the start date or for non-attendance. A substitute delegate is welcome. Please notify ACIA in writing of any substitution as soon as possible.

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