



AGED CARE INDUSTRY

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ONLINE

HOW TO ACHIEVE A FINANCIALLY SUSTAINABLE BUSINESS MODEL IN THE SUPPORT AT HOME PROGRAM (FOCUSING ON CHSP)

Date: Monday 25 March 2024

Time: 11am to 12.30pm SA | 11.30am to 1pm VIC, NSW, ACT, TAS | 8.30am to 10am WA | 10am to 11.30am NT | 10.30am to 12pm QLD

Audience: CEO's, Executive Managers, Team Leaders, Managers and Coordinators, Accountants, Finance Officers and anyone interested in CHSP business operations

Presenter: David Sinclair - Partner StewartBrown, Chartered Accountants

In the recent announcement by the Australian Government, the [Commonwealth Home Support Programme \(CHSP\)](#) will follow a staged approach and transition to the new Support at Home Program no earlier than 1 July 2027.

On 1 July 2025 Support at Home program replaces Home Care Packages (HCP) and Short-term Restorative Care (STRC). This transition will be an important lesson for CHSP providers to follow as part of their business transformation activities to operate under the revised registration categories in the Support at Home program aimed at avoiding disruptions for CHSP clients.

Furthermore, in July 2027, single service provider model will change to a multiple service provider model, creating greater competition in the market place.

In this presentation delivered by the StewartBrown, specialists in Aged Care and Disability Services, we will explore:

- financial viability for CHSP providers in the Support at Home Program
- identify cost drivers and how to set up and manage individualised client budgets
- understanding and setting Key financial indicators and key performance indicators in the Support at Home Program
- pool funding and opportunities to design innovative service models
- business strategies to achieve financially sustainable Support at Home Program business model
- What providers should be doing right now

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Email registration form to enquiry@acia.asn.au

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☐ Member - \$255 per person (Inc GST) ☐ Non-Member - \$295 per person (Inc GST)

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* Email address of **participant** is required for the online link

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