



AGED CARE INDUSTRY
ASSOCIATION

Unit 5, 259 Glen Osmond Road, Frewville SA 5063
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BUDDY SKILLS FOR CARE AND SUPPORT STAFF

Self-paced e-Learning with live online training via Zoom

E-Learning: Self-Paced (approx 30-minutes) - this must be completed prior to 8 May

Online Live Training: Wednesday 8 May 2024

Time: 1pm to 2pm SA, NT | 1.30pm to 2.30pm VIC, NSW, ACT, TAS, QLD | 11.30am to 12.30pm WA

Audience: Care and Support staff who work as a buddy for new staff

Presenter: Donny Raets from Preventing Harm Initiative

Do your staff know how to be a great buddy? Are you confident that they will be able to support new staff in a way which meets your organisation's expectations?

This course will teach staff working as buddies to provide an excellent induction to new care and support staff, improve the experience of the person receiving services and meet Quality Standards.

Part 1: eLearning (self-paced online module) - duration 30 minutes

- Understand the role and responsibility of staff who are buddies, including their scope of practice and role boundaries
- Be aware of health and safety risks and understand the importance of policies and procedures
- Orientate the new staff member to use a person's care and support plan and documentation requirements
- Providing support, preparing for, and completing a buddy shift

Part 2: Instructor Led Training via Zoom - duration 1 hour

Pre-requisite: Complete Part 1 eLearning

Strategies for helping buddies to:

- Build rapport with new staff
- Demonstrate/model good practice
- Use a team approach
- Encourage new staff
- Provide feedback in a positive way

