



AGED CARE INDUSTRY

Unit 5, 259 Glen Osmond Road, Frewville SA 5063  
08 8338 6500

**ONLINE**

# HOW TO ACHIEVE A FINANCIALLY SUSTAINABLE BUSINESS MODEL IN THE SUPPORT AT HOME PROGRAM (FOCUSING ON CHSP)

**Date:** Monday 23 September 2024

**Time:** 1pm to 2.30pm SA, NT | 1.30pm to 3pm VIC, NSW, ACT, TAS, QLD | 11.30am to 1pm WA

**Audience:** CEO's, Executive Managers, Team Leaders, Managers and Coordinators, Accountants, Finance Officers and anyone interested in CHSP business operations

**Presenter:** David Sinclair - Partner StewartBrown, Chartered Accountants

In the recent announcement by the Australian Government, the [Commonwealth Home Support Programme \(CHSP\)](#) will follow a staged approach and transition to the new Support at Home Program no earlier than 1 July 2027.

On 1 July 2025 Support at Home program replaces Home Care Packages (HCP) and Short-term Restorative Care (STRC). This transition will be an important lesson for CHSP providers to follow as part of their business transformation activities to operate under the revised registration categories in the Support at Home program aimed at avoiding disruptions for CHSP clients.

Furthermore, in July 2027, single service provider model will change to a multiple service provider model, creating greater competition in the market place.

**In this presentation delivered by the StewartBrown, specialists in Aged Care and Disability Services, we will explore:**

- financial viability for CHSP providers in the Support at Home Program
- identify cost drivers and how to set up and manage individualised client budgets
- understanding and setting Key financial indicators and key performance indicators in the Support at Home Program
- pool funding and opportunities to design innovative service models
- business strategies to achieve financially sustainable Support at Home Program business model
- What providers should be doing right now

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# HOW TO ACHIEVE A FINANCIALLY SUSTAINABLE BUSINESS MODEL IN THE SUPPORT AT HOME PROGRAM - FOCUSING ON CHSP

Email registration form to [enquiry@acia.asn.au](mailto:enquiry@acia.asn.au)

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Member - \$255 per person (Inc GST)       Non-Member - \$295 per person (Inc GST)

\* For a booking of 4 or more people, non-members will receive a 10% discount

Name: \_\_\_\_\_

Organisation: \_\_\_\_\_

Address: \_\_\_\_\_

Position: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_

\* Email address of **participant** is required for the online link

## Payment Details

Credit Card\*     Visa Card\*     Master Card\*    \* Card payments attract a 1.5% surcharge

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Invoice for EFT Payment

## Terms and Conditions

**Please note this registration is not an invoice. Aged Care Industry Association (ACIA) will forward a confirmation upon receipt of this registration.** Bookings must be made prior to the workshop using the registration form provided and emailed to ACIA.

**Course cancellations:** ACIA reserves the right to cancel events if sufficient numbers are not achieved. In the case of a cancellation by ACIA all registration fees will be refunded in full.

**Registration transfer or cancellation:** Notification of cancellation or transfer of registration must be by email to [enquiry@acia.asn.au](mailto:enquiry@acia.asn.au). No refund is available for any cancellations received five working days or less prior to the start date, however a substitute delegate is welcome. Please notify ACIA of any substitution as soon as possible. **No refund or transfer will be given for non-attendance.**

Sessions are live and no recording will be permitted or provided (unless specified).

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