AGED CARE INDUSTRY ASSOCIATION

Unit 5, 259 Glen Osmond Road, Frewville SA 5063
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ONLINE

IMPLEMENTATION OF THE NEW AGED CARE ACT

Mitigating Legal Risks for Associated Providers Under the New Aged Care Act 2024

Date: Wednesday 18 November 2026

Time: 1pm to 2.30pm SA | 1.30pm to 3pm VIC, NSW, TAS, ACT | 12.30pm to 2.pm QLD | 12pm to 1.30pm NT | 10.30am to 12pm WA

Audience: CEO's, Executive Managers, Board Members, Team Leaders, Managers and Coordinators in Support at Home (Home Care and Residential Care) business operations

Presented by: Anita Courtney and Johanna Heaven from Russell Kennedy Lawyers

Implementation of the New Aged Care Act: Associated Providers

The Aged Care Act 2024 introduces a transformative new regulatory framework that reshapes responsibilities for Associated Providers, Registered Providers, and Aged Care Workers. Leaders who manage subcontracting, partnerships, workforce, or compliance must understand these changes to avoid legal breaches and ensure seamless service delivery.

In this webinar we will focus on:

- Understanding the Associated Provider regulatory model
- Identifying legal risks across subcontracting and workforce arrangements
- Strengthening contracts and due diligence systems
- Reducing organisational exposure under the new Act
    1. Designing compliant subcontracting frameworks aligned with the Act.
    2. Strengthening contract clauses to reflect regulatory oversight duties.
    3. Implementing compliance monitoring systems for all associated providers.
    4. Reducing risk exposure in multi-provider service delivery models.
- Preparing documentation for audits and Commission enquiries
- Q&A

YOUR PRESENTERS:

Anita Courtney, Aged Care and Home Care Principle, Russell Kennedy Lawyers

Anita is a leading lawyer in aged care who focuses on delivering quality and practical advice to her clients. She assists aged care providers in both home care and residential care to comply with their responsibilities under the Aged Care Act 1997 and its Principles including the Aged Care Quality Standards as well as other relevant laws. Anita regularly assists with responses to the Department of Health and the Aged Care Quality and Safety Commission and has represented providers in the AAT and Federal Court. She also advises on retirement village and disability legislation, manages complex complaints and guardianship matters, and delivers training across the sector. Anita was named Melbourne's "Lawyer of the Year" in Retirement Villages and Senior Living Law (2025) and has been recognised in Best Lawyers for Health & Aged Care Law since 2020.

Johanna Heaven, Senior Associate Russell Kennedy Lawyers

Johanna practices in the areas of administrative law, litigation, regulatory compliance and risk management, with a focus on health, government and aged care. She assists aged care providers in both home care and residential care to comply with their responsibilities under the Aged Care Act 1997 and its Principles and assists aged care providers in responding to the Aged Care Quality and Safety Commission. Johanna also represents clients in coronial inquests and Royal Commissions.

Russell Kennedy Pty Ltd

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Email registration form to enquiry@acia.asn.au

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* For a booking of 4 or more people, non-members will receive a $20 per person discount

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* Email address of **participant** is required for the online link

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